

COMMPORTAL MOBILE



MOST OF YOUR USERS NOW HAVE AT LEAST THREE PHONES: ONE AT HOME, ONE AT WORK AND ANOTHER THAT IS WITH THEM AT ALL TIMES. THEY WANT THESE PHONES TO OPERATE MORE SEAMLESSLY, ALLOWING THEM TO BETTER MANAGE THEIR CALLS AND VOICEMAIL 24X7. THEY NEED FIXED-MOBILE CONVERGENCE. YOU NEED COMMPORTAL MOBILE™.

CommPortal Mobile leverages MetaSphere Fusion, a versatile Fixed-Mobile Convergence (FMC) solution that automatically reroutes calls away from the subscriber's mobile network voicemail to a unified voice mailbox based in your wireline network. This simple integration enables you to provision a compelling FMC service that attracts new customers and improves usability for existing subscribers.

And unlike other approaches to FMC, CommPortal Mobile gives your subscribers better control over both inbound and outbound calls, and voicemail messages without any changes to existing wireline and wireless access networks.

Through a simple self-provisioning process using the "My Mobile" tab in CommPortal Web, your subscribers immediately enjoy the benefits of a powerful unified voicemail inbox, which they can then access from any of their phones, or via a PC or smartphone's client application Web browser. Users can also choose to receive a text-message notice whenever a new voicemail message arrives on any line. And as with other CommPortal applications, CommPortal Mobile can be branded with your company name and logo.

CommPortal Mobile can empower subscribers to:

- Use advanced Find Me Follow Me call routing for a single or multiple phone numbers
- Direct calls by caller and / or time of day to specific lines or directly to voicemail
- Present a different Caller ID number for some or all outgoing calls
- Synchronize contacts across different devices and platforms
- Integrate voicemail, email and fax communications with MetaSphere Unified Messaging

COMMPORTAL VISUAL VOICEMAIL

With the potential for helping rejuvenate your classic voicemail offerings, the CommPortal Visual Voicemail app is available for iPhone, Android and BlackBerry mobile operating systems and can be leveraged by both wireline and wireless operators, alike.

Visually appealing and highly intuitive, these VVM applications enable your subscribers to quickly scan their MetaSphere Voicemail inboxes, listen to deposited audio or read transcribed messages without ever calling the voicemail system or navigating a touchtone interface. CommPortal Voicemail for iPhone runs on all iPhones and WiFi-connected iPod and iPad devices. Most popular BlackBerry models and all Android handsets running version 2.1 and above, are supported.



CommPortal Mobile delivers MetaSphere Voicemail to iPhone, BlackBerry and Android Handsets

PHONEREMOTE FOR IPHONE

PhoneRemote for iPhone directly addresses a major frustration of the mobile age: The tendency for contact details to be stranded on mobile devices. With PhoneRemote, your subscribers can use their iPhone contact list to set up a call on a landline to avoid consuming mobile minutes and to enjoy the comfort and superior voice quality of an indoor fixed phone (at home, at work, anywhere). Keeping the switched-minutes on your wireline network, the call, initiated from the iPhone, uses the MetaSphere 3rd party call control (3PCC) feature to first call the subscriber's landline then, once the user picks up, places the call to the contact.

COMMPORTAL MOBILE CONFERENCING

Available for iPhone and Android-based devices, the CommPortal Conference app fits seamlessly into your users' everyday work patterns. Integrating with contact lists stored on the phone, this application makes it easy to invite people into an ad-hoc multiparty conference and to manage existing participants – so that setting up a conference can now be as natural and straightforward as making a call.

COMMPORTAL CONFERENCE FOR IPHONE

Enables you to use your iPhone to establish and moderate audio conferences. Features include the ability to invite attendees, adjust an individual participant's volume and record the conference.

COMMPORTAL CONFERENCE FOR ANDROID

Enables you to use your Android-based phone to establish and moderate audio conferences. Features include the ability to invite attendees, adjust an individual participant's volume and record the conference.

COMMPORTAL MOBILE SPECIFICATIONS

HARDWARE

- Uses standard MetaSphere Server Configurations.
- Blade Server System
- Stackable Server System
- Dual Server System

CLIENT / DEVELOPER (WEB 2.0) STANDARDS

- HTML
- JavaScript (API)
- CSS 2.1
- Adobe Flash (play / record audio)
- JSONP (API)
- AJAX

SUPPORTED METASPHERE FUSION DEVICES / SERVICES

- Any mobile phone
- Any cellular phone service

SUPPORTED COMMPORTAL VOICEMAIL DEVICES

- iPhones and WiFi-connected iPod touch with OS v3.0 and above
- BlackBerry phones with OS v4.5 and above
- Android OS 2.1 and above
- Wi-Fi connected iPad

SUPPORTED PC BROWSERS

- Internet Explorer 6, 7 or 8
- Firefox 2, 3

SECURITY

- Secure HTTP
- Log-in with directory number and password or cookie-based secure token
- Craft script access via SSH
- Access for customization / branding via Secure FTP

MANAGEMENT

- Service provider log-in supported
- Integrated with MetaView client

BRANDING / CUSTOMIZATION

- Brand-neutral default interface
- 2 example rebrandings included
- Easy rebranding via CSS
- Future-proof: upgrades retain existing CSS branding
- Unrestricted access to full HTML, JavaScript and CSS
- Designed for embedding within existing pages
- Single sign-on via DSA-signed token
- Multiple customizations supported simultaneously (e.g. for wholesale service)

LANGUAGES

- English (US / UK)
- Spanish (Latin American)
- French (Canadian)
- Other languages supported as customizations
- Multiple languages supported simultaneously

CONTACTS AND CALL LISTS

- Dialed, Missed, and Received calls
- Max entries: 500 or 60 days
- Link to voicemail left by caller
- List of rejected calls (for Incoming Call Manager subscribers)

SYSTEM CONFIGURATION OPTIONS

- Maximum contacts in contact list
- Accessibility of call list data
- Web UI session timeout
- Cache expiry

USER CONFIGURATION OPTIONS

- All configurable subscriber services including call forwarding, selective call acceptance / rejection, reminder calls, speed dials
- Graphical display of Find Me Follow Me settings
- Caller ID preferences (incoming and outgoing)
- Teen lines supported
- Call forwarding destinations

OUTLOOK INTEGRATION

- Flexible two-way synchronization with Outlook Contacts
- Click-to-dial integration with Contact database
- LDAP database integration for global contacts list

MESSAGING

- Message List with play, pause, rewind, forward
- Voicemail download format: 8kHz 8 bit mono WAV
- Configure voicemail delay
- Fax download format: PDF, TIFF
- Forward voicemail to an email address
- View and forward faxes to an email address
- View transcribed voicemails
- Automatically forward messages
- Message waiting notification settings

RELATED BROCHURES

SEE ALSO:

- CommPortal Overview
- CommPortal Web