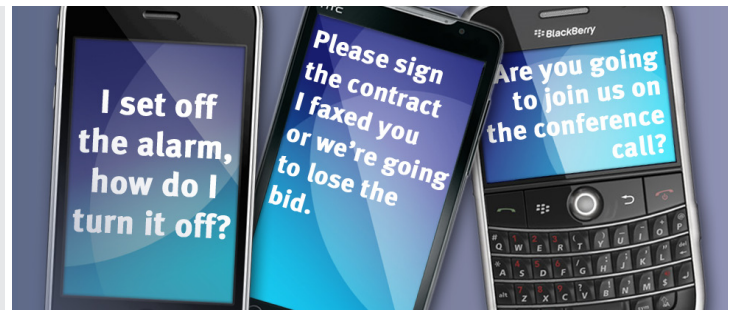


METASPHERE SPEECH-TO-TEXT



- Highly Accurate Transcription
- Reliable Hosted Service
- Rapid Message Delivery
- Multiple Presentation Interfaces
- English and Spanish Language
- Flexible Billing Options

IT IS SAID THAT THERE ARE FOUR THINGS WHICH NEVER COME BACK: THE SPOKEN WORD, THE SPED ARROW, THE PAST LIFE AND THE NEGLECTED OPPORTUNITY. POWER-USERS OF TELEPHONY SERVICES ARE CONTINUALLY DEMANDING INNOVATIVE WAYS OF CORRESPONDING, ENABLING THEM TO REACT QUICKLY TO BUSINESS REQUESTS WHILE CONSTANTLY BALANCING THEIR PERSONAL COMMITMENTS. THESE 'TOP TALKERS' – NOT COINCIDENTLY YOUR BIGGEST REVENUE GENERATORS – WILL QUICKLY RECOGNIZE THE VALUE OF VOICEMAIL SPEECH-TO-TEXT.

Unified Communications, augmented with a robust Voicemail Speech-to-Text offering, enables Service Providers to broaden their reach into the lifestyles of this crucial client base by extending their ability to receive and respond to any message on any interface that meets their momentary requirements.

VOICEMAIL TRANSCRIPTION

Already the leading platform for delivering Cloud Communications, MetaSphere interfaces with powerful speech-to-text engines which enable carriers to supplement hosted voice services with flexible, on-demand, media conversion capabilities. Improving a user's messaging experience, Metaswitch can deliver a unified mailbox that includes the facility to deliver a text transcript of voice messages ubiquitously via email, SMS, or within any one of the existing CommPortal Visual Voicemail interfaces. These include universal browser-based presentations, mobile phones and even the television.

Together with MetaSphere's flexible Message Waiting Indication (MWI) offerings, such as email, SMS and CommPortal, Metaswitch can deliver a Voicemail service that effectively eliminates the need for users to log into their mailbox – altogether bypassing the traditional, but somewhat outdated telephony user interface.

OLD SERVICE. NEW USERS.

Your future revenues depend on tomorrow's users. While being more personal and reducing potential for misinterpretation, these users, however, increasingly perceive traditional voicemail as time-consuming, archaic and one-dimensional. At issue is the process by which messages can be acted upon or acknowledged. With no logical workflow, searchable record of the communication or delivery acknowledgement, the receipt of a voicemail typically demands a return phone call or another voicemail. Unless, of course, the recipient loses the scrap of paper on which they hurriedly wrote the caller's number.

The MetaSphere Voicemail Speech-to-Text offering presents voicemails in a form that is ideal for continuing communication, while never negating the opportunity for driving switched minutes. Once elements of an audio message are clarified with an email exchange, Metaswitch third party call control ensures a telephone call, sealing the deal, is never further than a click away.

EXTEND TELEPHONY AS A SERVICE

Metaswitch is passionate about community-driven application development. Openly available to any trusted independent software vendor or partner, MetaSphere exposes its entire suite of telephony components via a simplified, stateful, applications programming interface (API). From contact notes on Salesforce.com to posts on a Facebook inbox, this API can now facilitate the creation of sticky services that feature a speech-to-text component.

DON'T LOOK BACK

Combined with MetaSphere's comprehensive suite of Hosted PBX features, Voicemail Speech-to-Text can extend the opportunities for this crucial revenue-generating messaging service into alternate communications methodologies and interfaces. This powerful and open Voicemail Speech-to-Text transcription platform can deliver innovative applications that drive additional network usage and attract a new breed of customers. With Metaswitch, the spoken word gets a second chance.

