

COMMPORTAL MOBILE

FOR APPLE iOS AND ANDROID OS



- Available to wireline or wireless service providers
- Simple to deliver. Quick to configure. Easy to use
- Leverages CommPortal Deployment Acceleration
- Messaging, call control and centralized contacts

PUT THE POWER OF YOUR TELEPHONE NETWORK IN THE PALM OF YOUR CUSTOMER'S HAND. COMMPORTAL MOBILE EXTENDS HOME OR OFFICE UNIFIED MESSAGING, CONTACT ADMINISTRATION AND CALL CONTROL DIRECTLY TO SMARTPHONE DEVICES, ENABLING YOUR SUBSCRIBERS TO MANAGE THEIR COMMUNICATIONS EXPERIENCE FROM WHEREVER THEY WANT.

COMMPORTAL MOBILE

Whether it's in their business or personal lives, your subscribers are constantly on the go. Now, with CommPortal Mobile, their messaging, contact and call control interface can follow them.

CommPortal Mobile extends some of the most powerful Metaswitch MetaSphere features to either smartphones or tablets running Apple iOS or the Android operating system.

From the weary road warrior to the overworked parent, maintaining both wireless and wireline phones in the office or a busy home is a tedious task. But with the functionality of an office extension and the household connectivity afforded by the home telephone, consolidation into a single mobile number is rarely the answer.

Now there's another option. CommPortal Mobile combines network-based contacts with those stored on the cell phone - a complete, portable, list of friends and colleagues that can be used to initiate calls from MetaSphere that neither originate nor terminate on the handset. Extending key unified messaging features of CommPortal, fax, voicemail and videomail messages are pushed to the mobile device, where they can be viewed or played. Pop-up alerts and widgets instantly notify users of new messages, keeping these premium service offerings relevant and accessible to your key customers, regardless of where they are.

CommPortal Mobile enables subscribers to view and control their call management settings. With a push of a button users can instruct the home or office phone service to send all calls directly to voicemail or find them at one of multiple possible numbers.



CommPortal Mobile Unified Messaging and Call Control

CLIENT DISTRIBUTION

CommPortal Mobile leverages the CommPortal Deployment Acceleration Program (CDAP) to dramatically simplify the process of distributing and branding your application. Metaswitch maintains an up-to-date version of the client on both the Apple App Store and the Android Market. Carriers simply point their customers to one of these locations. The user selects their service provider from a searchable list, which automatically configures the client with your company or product brand and details. CDAP significantly reduces your time-to-market when launching and managing valuable mobile applications.

CENTRALIZED CONTACTS

With ubiquitous web access, outlook synchronization through CommPortal Assistant and a centralized and secure platform, MetaSphere is the ideal repository for business or social contacts. CommPortal Mobile now extends that hosted store of friends, colleagues and associates to the subscribers handset. Names and numbers already on the device are merged with network contacts, creating a comprehensive list of the end users commercial and personal connections. New CommPortal contacts can be added, modified or deleted directly from the phone and are easily searchable.

REMOTE DIALING

The mobile handset is the defacto pocket address book for the 21st century. With these contacts the press of a button away, cellular subscribers naturally reach for their phones to make the call. If the call is business or for household purposes, however, users do not always want to expose their cell number or use their mobile switched minutes. CommPortal Mobile enables users to select a contact or even simply enter a number directly and instruct the call to be originated from the MetaSphere platform associated with their enterprise extension or home phone.

UNIFIED MESSAGING

MetaSphere delivers a comprehensive and compelling range of unified messaging features. CommPortal Mobile presents some of the most powerful services directly on the portable handset. With a single interface for fixed and wireline messaging, subscribers can be alerted to new messages received on any line. With integrated media players and an optional cloud-based speech-to-text transcription service, voicemail is downloaded and stored on the handset, where it may be listened to or read at any time. CommPortal Mobile even extends the ability to view videomail messages. Any message, including faxes, may be deleted or forwarded, by email, on-demand.

CALL CONTROL

Granular call management is critical in business and extremely beneficial within an individual's personal life. MetaSphere call management services provide simple but powerful rules determining how a subscriber can be - or wants to be - reached at anytime. Now CommPortal Mobile extends this control to the user's handset, enabling them to set their home or office call preferences regardless of where they are. With a single setting, users can guarantee their boss can reach them while dialing only a single number. In a meeting? Simply forward all calls to an office extension directly to voicemail.

OPTIONS AND SPECIFICATIONS

SUPPORTED HANDSETS

- Apple iOS 3.0 and above
- Android 2.1 and above

CLIENT DOWNLOADABLE FROM

- iTunes App Store
- Android Market

SERVER PREREQUISITES

- MetaSphere EAS 7.3 and above
- CDAP requires MetaSphere EAS 7.4 and above
- Additional services may be required for some features